

NEW RULES FOR EXEMPTION TO PAY SUPPLEMENTARY PAYMENT (TICKET) AT EMERGENCY AND ACCIDENT UNIT

Important facts you should know...

The region of Emilia-Romagna has redefined, by act of resolution 1035/2009 and subsequent integration (resolution number. 389/2011), supplementary payments (tickets) and criteria for exemption to pay for health services at Emergency and Accident Unit. The new rules have been adopted in order to ensure that the structure is used in a fair and correct manner.

From 26 September 2009, the following health services are exempt from supplementary payment:

- health services for clinical situations requiring a therapeutic/diagnostic procedure from between 6 to 24 hours of occurrence of event ;
- health services followed by hospitalization; - first aid health services referred to trauma with access to Emergency and Accident from within 24 hours of when event happened;
- health services referred to trauma with access to Emergency and Accident Unit 24 hours after event happened in cases where event contextually gives way to therapeutic operation;
- health services for acute poisoning;
- health services for anyone under the age of 14 years;
- health services required for accidents at work; - health services prescribed by family doctors and paediatricians, by health wardens or by doctors at other Emergency and Accident Unit;
- health services referred to subjects who are exempt for their pathology and or income and other conditions foreseen by law currently in force;
- health services referred to foreigners who are temporarily present, if destitute and in accordance to the laws in force;.

From May 2011, (resolution number 389/2011), in addition the following pathological conditions do not require supplementary payment (ticket):

- kidney colic, asthma fit, chest pains, cardiac arrhythmia, acute glaucoma, foreign body in eye, nose bleeds, foreign body in ear, surgery complications that resort to presentation at Emergency and Accident Unit within 3 days of leave from hospital; problems and symptoms connected to pregnancy.

For further information please feel free to contact the regional health service at **800033033 (free line)** on weekdays from 8,30 a.m. to 5.30 p.m. and on Saturdays from 8:30 a.m. to 1:30 p.m.